

CLIENT SURVEY

Thank you for the privilege of representing you in your injury claim. Please help me improve my service by answering this brief survey.

Bill Berenson

A. Were you satisfied overall with:

Your treatment by this office? yes __ no __ undecided

Your results? yes __ no __ undecided

B. Would you recommend this office? absolutely yes __ no __ undecided

C. Do you have any positive comments about this office you would like to share?

Very professional, very detailed and
trustworthy

D. If there was something we could have done better, what was it?

None that I can think of.

E. What is your overall rating of this office?

- Very pleased
- Somewhat pleased
- Neither pleased nor displeased
- Somewhat displeased
- Very displeased

F. If there was one staffer who was especially helpful, who was it? Can't recall name but
What did he or she do that you liked best? each staff exhibited
very courteous and professional
disposition.

G. Optional: Your name: Benedict Iheanacho -U.