

CLIENT SURVEY

Thank you for the privilege of representing you in your injury claim. Please help me improve my service by answering this brief survey. A stamped envelope is enclosed.

Bill Berenson

A. Were you satisfied overall with:

Your treatment by this office?

yes no undecided

Your results?

yes no undecided

B. Would you recommend this office?

yes no undecided

C. Do you have any positive comments about this office you would like to share?

Everyone was friendly and put up with all of my questions, since it was my first accident

D. If there was something we could have done better, what was it?

Mr. Berenson put a letter in the packet for new users to make sure they go to all of their appointments on time, and get prescriptions filled quickly -

E. What is your overall rating of this office?

Very pleased

Somewhat pleased

Neither pleased nor displeased

Somewhat displeased

Very displeased

This was my problem and why I did n't get a lot of money.

F. If there was one staffer who was especially helpful, who was it?

Andrew *

What did he or she do that you liked best?

Very personable, professional, helpful, and patient -

G. Optional: Your name:

Joshua Harey - 817-861-0511

Call me Mr Berinstech if you don't understand what I am talking about - THANKS - God Bless

You All - J