

**CLIENT SURVEY**

Thank you for the privilege of representing you in your injury claim. Please help me improve my service by answering this brief survey. A stamped envelope is enclosed.

Bill Berenson

A. Were you satisfied overall with:

Your treatment by this office?       yes       no       undecided

Your results?       yes       no       undecided

B. Would you recommend this office?       yes       no       undecided

C. Do you have any positive comments about this office you would like to share?

Keep up the good work Mr Berenson  
& staff. May be by blues n all  
that U do. Thank You -

D. If there was something we could have done better, what was it? Check

on you clients more - Keep them updated  
every other wk. or so.

D. What is your overall rating of this office?

- Very pleased
- Somewhat pleased
- Neither pleased nor displeased
- Somewhat displeased
- Very displeased

F. If there was one staffer who was especially helpful, who was it? Ms. Jane

What did he/she do that you liked best? Ms. Jane has a great

personality great people person, Jerry Leibsch

G. Optional: Your name: Ms. Young